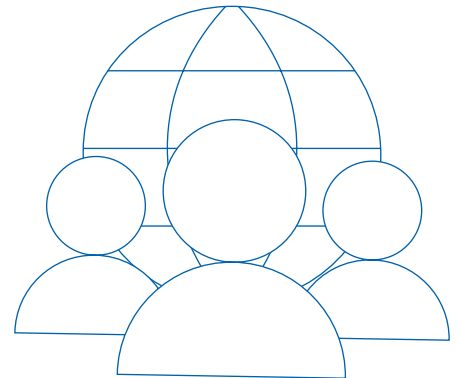# MODERN SLAVERY STATEMENT 2017

At Computacenter, we continue to observe high ethical standards in the conduct of our business activities and within our supply chain. We remain dedicated to responsible and sustainable corporate management. This includes making sure that the group's practices are compliant with human rights and employment legislation wherever we do business.

Our business is diversified across our main territories and our three business areas, which are described below. These businesses are distinct, but synergistic, as customers increasingly look to buy end-to-end services and solutions, ranging from consulting to integration over the product's supply life cycle, to contracting a managed service.

Consult & Change
We deliver a set of proven and predictable solutions to optimise our customers' technology. This enables them to change effectively and achieve their business goals.

Source & Deploy
We determine our customers' technology requirements and provide appropriate products and commercials to meet them, with complete service and support throughout the product lifecycle.

Manage & Transform
We maintain, support, transform and manage our customers' IT infrastructure and operations, improving the quality and flexibility of service and reducing costs.

We have a European footprint that matches where our customers are headquartered and global reach to support their worldwide service requirements. Computacenter is headquartered in the UK. Within the Computacenter Group, we have over 14,000 employees based across Europe, the United States, Mexico, Malaysia, South Africa and India.

We have developed a global coverage to mirror our customer's requirements. As a result, Computacenter can supply customers in over 100 countries and service end users in more than 70 countries. We have over 1,200 engineers and specialists who implement and support multi-country solutions. In total we support over four million users and ship 25.5 million products worldwide each year. Our extensive partner network covers field services and onsite support and globally services Computacenter's European headquartered customers.

Our supply chain is made up of products and services that we use in our business; our employees and contractors; partner organisations who we work with; and IT equipment which we supply to our customers.

We look for diverse, ethical and financially stable counter-parties with whom we can do business. We carry out appropriate due diligence on both our vendors and other suppliers, for example to understand their financial position, their environmental, social and ethical policies, their approach to IT security and their business continuity plans. When selecting who to work with, we ensure that our terms of engagement are clear and transparent, and support our Group values and wider corporate responsibility objectives. This is managed centrally through our Group Commercial Contract Management team and our specialist International Partner Management team who have continued to develop and mature over the last 12 months.

Following the publication of our first statement, we have maintained a focus on identifying and removing any, and all, potential risk areas. We have continued to review and improve our governance processes including our Supplier Code of Conduct. As part of our commitment to responsible and sustainable corporate management we also continue to adhere to the 10 Principles of the UN Global Compact so we ensure that our practices comply with human rights and employment legislation wherever we do business. This is supported by and is at the heart of our Group Business Ethics policy which

sets out our commitment to observing the highest ethical standards in our business conduct. It also explains what we expect from our employees and how they can report any concerns they may have.

Having been formed in 2016, our Compliance Steering Committee (headed by key members of our Executive including our Head of Group Legal and our Group HR Director) continues to report areas of improvement and progress relating to Modern Slavery and Group Business Ethics, back into our Risk and Audit Committees. Within each business area, our Directors are responsible for compliance with The UK Modern Slavery Act 2015 and all other areas of legal and ethical governance.

We regularly review all our policies and processes in order to identify areas for continuous improvement. We have zero tolerance of bribery and corruption in our business and are confident in our internal processes and compliance. Anti-bribery and corruption training is integral to our induction process across the Group. We have continued to develop our approach and awareness of this, through the rollout across the Group of our external whistleblowing hotline. We have also designed an e-learning programme for managers on whistleblowing and in 2017 our senior sales team had further awareness training on this, delivered in partnership with Lewis Silkin LLP.

Our commitment to working ethically and responsibly remains a priority for us at Computacenter. If we identify modern slavery anywhere within our supply chain, we will not tolerate it.

This statement fulfils the requirements of Section 54 (Transparency in supply chains) of the Modern Slavery Act 2015 and covers the period of 1 January 2017 to 31 December 2017. Signed on behalf of the Computacenter PLC Board of Directors

Signed on behalf of the Computacenter PLC Board of Directors

Mike Norris
Chief Executive Officer
29 June 2018